

The Montana Small Business Development Center presents:

# STRATEGY SELLS BUSINESSES AND IT BUYS THEM TOO

## Strategy Sells Businesses And It Buys Them Too

#### **Murphy Business Sales**

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#### **Owners' Worries**

- Wondering at one o'clock in the morning:
  - Who will buy my business?
  - How much is it worth?
  - How do I find a good buyer for my company?
  - Can I sell it to my good employees?
  - Which advisors do I need to help me?
  - How long will it take to sell my business?



#### Buyers' Worries

- Wondering at one o'clock in the morning:
  - Who will sell me their company?
  - How much is it worth?
  - How do I find a good company to buy?
  - Will the good employees quit if I buy it?
  - Which advisors do I need to help me?
  - How long will it take to buy?



#### A Transaction is a Mirror

- To successfully sell, think like a buyer
- To successfully buy, think like your seller





#### Did you know . . . .

- Sellers are not as well prepared to sell as buyers are to buy
- Buyers typically spend too much time analyzing business financials; failing to match their skills and personalities to the business
- Business valuation is an art; not a science



#### Did you know . . . .

- Attorneys and tax advisors need time to help get the transaction done well.
- It's not over, even when it's over.
  - You will need help <u>after</u> you sell or buy your business
    - Both parties need support during transition period



# Webinar Goals What You Will Learn Today

- Reasons sellers sell and buyers buy.
- The successful process for both sellers and buyers.
- Real **experiences** of people who have successfully bought or sold a business in Montana.
- Why things seem to happen (or don't happen) when buying/selling a business so you may **prepare**.



## Introductions



#### **Introductions**

- Murphy Business and Financial Services
  - Largest transaction firm in the U.S.
    - 280 professional intermediaries
      - former owners, CEO's, CFO's, CPA's, senior level executives
    - Has over 3200 closed transactions worth over \$2B
  - Credentials
    - Licensed by MT, ID, ND, SD, WY Real Estate Commissions
    - National brokerage and valuation certifications
    - Senior level business management



#### **Our Firm Covers The Nation**





## Why Do People Sell Businesses?

- Burned out
- Retirement no heirs
- Divorce, partner disputes
- Illness
- Insufficient capital to grow
- Achieve estate liquidity
- Get discovered; receive an offer to buy



#### U. S. Small Business Market

Category	Total Employees	Revenues	% of Total Businesses
General Business	<10	<750K	80
Larger Business	<20	750K – 2Mil	10
Mid Size Company	<100	2Mil – 30Mil	9
The Larger Company	>100	>30Mil	1



## **How Many Sell?**

Category	Revenues	Number of Businesses	Estimated # for Sale
General Business	< \$750K	4,320,000	864,000
Larger General Business	\$750K-\$2Mil	594,000	173,000
Mid-Size Company	<b>\$2Mil-\$30Mil</b>	486,000	73,000
Larger Company	>\$30Mil	54,000	8,000



Source: International Business Brokers Association, used with permission

## **How Many Actually Sell?**

Category	Revenues	# of Businesses	Estimated # for Sale	Actually Sell	%
General Business	<\$750K	4,320,000	864,000	157,000	18
Larger Business	\$750K- \$2Mil	594,000	173,000	43,250	25
Mid-Size Company	\$2Mil- \$30Mil	486,000	73,000	21,000	29
Larger Company	>\$30Mil	54,000	8,000	2,500	31

Source: International Business Brokers Association, used with permission



# Why Don't More Small Businesses Sell?

Unfortunately, most don't follow a proven process to manage a successful transaction



## So, Let's Get Started Successfully Selling and Buying Private Businesses



## Transaction Exercise -- You are asked to advise a friend on **buying** or **selling** a business

– WHAT are the five (5) key factors you would be most concerned to know about the company?

#### **AND**

– WHY do you see these as key to making a good buy/sell decision?



## Why Follow a Process?

#### A proven, successful process:

- Reduces risk
- Increases likelihood of closing
- Makes business more "bankable"
- Increases the business's VALUE to the ownership (selling <u>and</u> buying)



# The Optimal Business Transfer Process

- Preparation for sale or purchase
  - Know thyself and thy needs
- Valuation of the business
  - The right information is needed for a successful transaction
- Confidential Marketing Plan and Search
  - Unlocking the best transaction at the right value
  - Prepare the Offering Package



# The Optimal Business Transfer Process

- Due Diligence
  - Confirming what is said
  - Cost-effectively and on schedule
- Purchase Negotiations
  - Starting them, keeping them going AND finishing them on schedule
- Financing and Funding
  - Getting ALL the money necessary for success
- Closing and Transfer Finishing the Job
  - Coordinating the law and tax work
  - Post closing matters



#### **Process Solves Problems**

• Let's review your five most important concerns from Exercise 1

• When does the Optimal Business Transfer Process address these problems before final decisions are made?



# Let's Follow The Optimal Business Transfer Process



#### Preparation for Sale/Purchase

- The National business market today
  - Owner-financing is a major driving force in U.S. business transactions
  - First timers (many career-changers) now represent 70% of the Nation's buyer market
- The "ante" is up for good business information
  - Buyers must know details of the business to buy and to get financing
  - Financial statement quality affects business value
  - Sellers expect to know the skills and resources of buyers



## The Optimal Process - Preparation

- Know thyself and your needs
  - What is important to you and what is not!
- Prepare a valuation of the business
  - "Fair market value" and appropriate price
    - Both must be present for a successful transaction



#### Valuation for Purposes of Sale

- Most small businesses are sold on the strength of earnings -- not assets
- Today, the Market Method is the most effective way of valuing a small business
- Problem: How can you find out these values to maximize the price of your business?



#### Using Easy Rules of Thumb

Revenue	Company A	Company B
2015	\$6,000,000	\$18,000,000
2016	\$8,000,000	\$15,000,000
2017	\$12,000,000	\$12,000,000
Debt	\$1,500,000	\$7,000,000
Equipment Age	35 yrs	20 yrs
Owner's Comp.	\$350,000	\$100,000
Owner's Vacation	6 Weeks	None
Similar Customers,	Industry,	and Revenue
Pretax Net Income=	\$1,500,000	\$1,500,000

#### Do these two Companies Deserve Equal Market Value?



#### Valuation for Purposes of Sale

- Most small businesses are sold on the strength of earnings -- not assets
- Today, the Market Method is the most effective way of valuing a small business
- Problem: How can you find out these values to maximize the price of your business?
- Solution: Good valuation knowledge of actual transactions better gauges value and supports negotiations



## **Confidential Marketing Plan**

- Create the Confidential Offering Memorandum
  - Key information in a typical business profile
    - The business and its history
    - Sales, expenses, and earnings of the business
    - Marketing strategy
    - Employee profile
    - Tangible and intangible assets
    - Facilities and location of business
    - Reason for sale
- Prepare a Market Plan uniquely suited to the business
  - The who, what, where, when, why and how to find top quality prospects



#### **Confidential Search**

- Liquidity adds value
  - Local buyers are a small portion of the buyer pool
  - Buyers throughout the Nation must be screened
  - National search is particularly valuable
- Finding and keeping the best buyers add value
  - Managing "back-up buyers" while the primary buyer negotiates his/her best offer



## Who Buys Businesses?

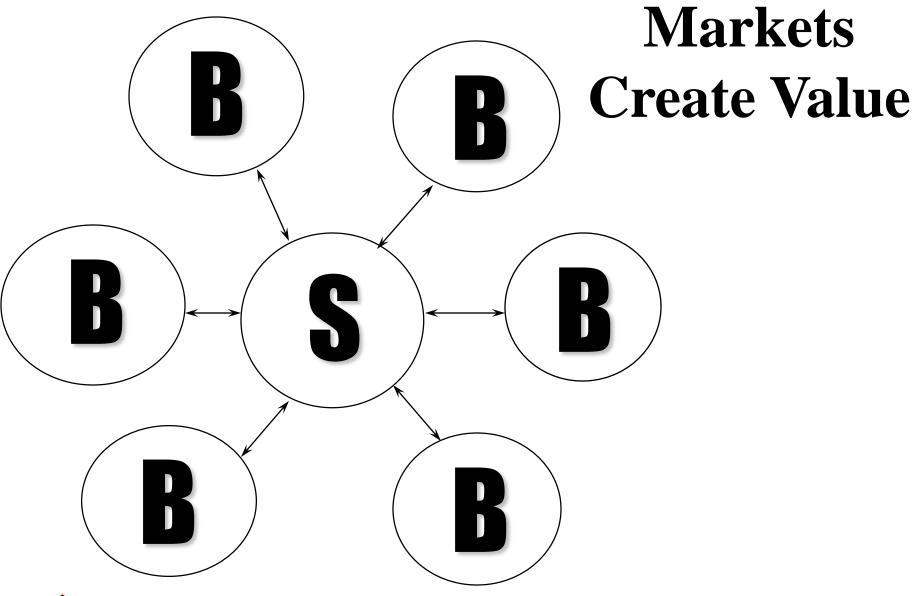
- Types of Buyers:
  - Individuals (employees, career changers, former executives)
  - Corporate (competitors, suppliers, customers)
  - Financial buyers (small, private buying groups)



## **Finding Good Buyers**

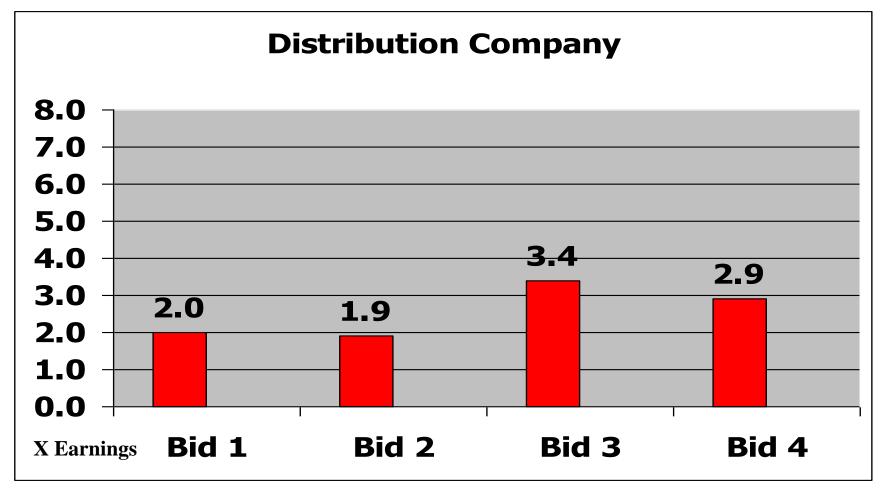
- A network of experienced brokers and intermediaries throughout the Nation
- Contacts with affiliates and brokers throughout the U.S.
- Relationships with the best business advisors in the community
- Full-service brokerage firm's confidential databases of buyers and sellers







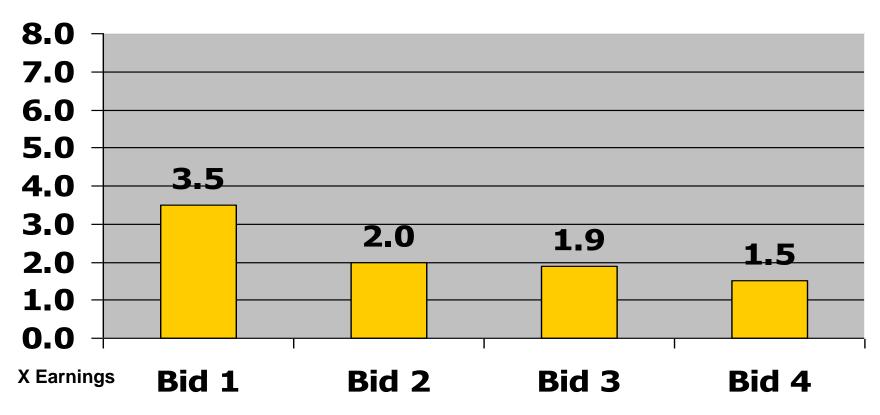
# The Optimal Process Market Search Adds Value





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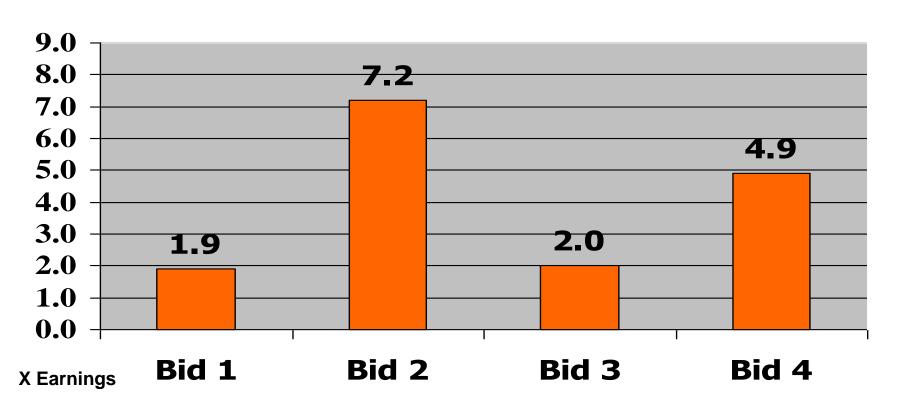
#### **Service Business**





## The Optimal Process Market Search Adds Value

#### **Manufacturer**





# The Optimal Process – Negotiating the Purchase Offer

- Completeness of terms and conditions
- Timeliness to finish the transaction
- Confidentiality about the matter
- Clarity of terms to all concerned
- In short -- attention to the details



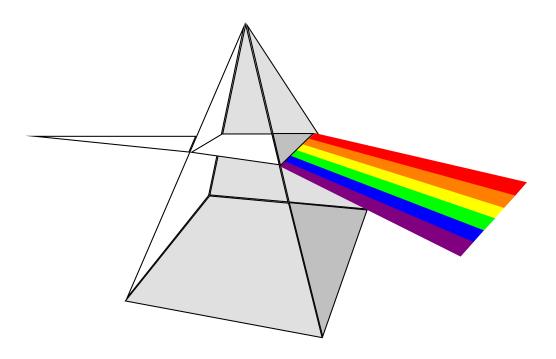
# The Market's Definition of a Good Business aka: The Buyer's Test

- Covers the debt service of acquisition
- Provides adequate working capital
- Pays the owner/manager a reasonable salary
- Provides a reasonable return on the cash invested
- Creates a safety cushion of cash flow for unforeseen changes in the business has cash left at year end



# The Optimal Process – Due Diligence

- Verify what we know is true
- Documenting the facts





## **Typical Selling Mistakes**

- Failing to run the business while selling
- Demanding unrealistic prices
- Negotiating with only one buyer
- Nitpicking in negotiations
- Failing to evaluate the buyer's personality and skills
- Losing your flexibility



## **Typical Buying Mistakes**

- Demanding unrealistic prices
- Negotiating with only one seller
- Nitpicking in negotiations
- Overlooking conflicts with seller's personality and skills
- Incomplete due diligence
- Losing your flexibility



# The Optimal Process – Financing and Funding

- Understand the lender's criteria
- Experience anticipates problems and opportunities for funding a transaction
- The information ante is going up
- The preparation effort pays off
  - The Marketing Plan informs and reduces lending risk
  - Good information speeds the lending process



# The Optimal Process – Closing and Transfer

- No surprises at "the closing"
- Documents prepared earlier now support the necessary legal and tax work
- Confidentiality protects employees, vendor relations and customers
- Smooth closings add confidence
- After the closing, prepare for needed legal and tax work



# The Optimal Business Transfer Process

- Anticipation is Key
  - STAY ON THE AGREED SCHEDULE
  - Anticipate future problems and opportunities resulting from present actions



# Today, We Bought and Sold a Business

- We hope you gained some ideas that will help you in your business
- We have explained why things happen when buying/selling business
- The Process helps you **prepare** for transaction success
- The Process reduces risk of selling or buying your business. **Value is increased**



## Thank You for Attending

#### Murphy Business and Financial

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